



KEN PAXTON
ATTORNEY GENERAL OF TEXAS

April 21, 2023

Ms. Denise Fritter

Address Redacted

Dear Ms. Fritter:

Thank you for your recent letter. We appreciate your contacting the Office of the Attorney General. Please accept our heartfelt condolences on the loss of your daughter.

Please understand the role of this office is to advise and represent state entities and interests as specified in the Texas Government Code. Under Texas law, the Office of the Attorney General is prohibited from providing legal advice, analysis or representation to private individuals. However, I hope the following information is helpful.

Since Texas laws may be changed only through an act of the Texas Legislature, you may wish to share your concerns with your state legislators, who are best positioned to represent your interests as laws are developed. Please know the attorney general does not have a vote in the legislative process.

If you need assistance in determining who your legislators are, you can contact your county tax assessor/collector's office or use the "Who Represents Me" feature on the Texas Legislature Online website at <https://capitol.texas.gov>.

The Health and Human Services Commission (HHSC) is the agency with the responsibility to license and regulate health care facilities in Texas. If you wish to file a complaint against a healthcare facility, you can contact HHSC office as follows:

Health and Human Services Commission
Complaint and Incident Intake
Mail Code E-249
P.O. Box 149030
Austin, Texas 78714-9030
(800) 458-9858 (Option 6)
Email: hfc.complaints@hhs.texas.gov
www.hhs.texas.gov/providers/health-care-facilities-regulation/file-a-complaint-a-health-facility

You may wish to discuss your legal issue with a private attorney. Although the State Bar of Texas does not provide direct legal services, represent individuals in legal matters or maintain a